

Health and Safety Protocols

We are committed to provide healthy and safe environment to all our guests. Here are some of our resort's safety protocols, please help us keep you safe. Thank you for your cooperation and don't forget to enjoy your stay!

Temperature Check

Frequent temperature check at every entry point.



Room Service

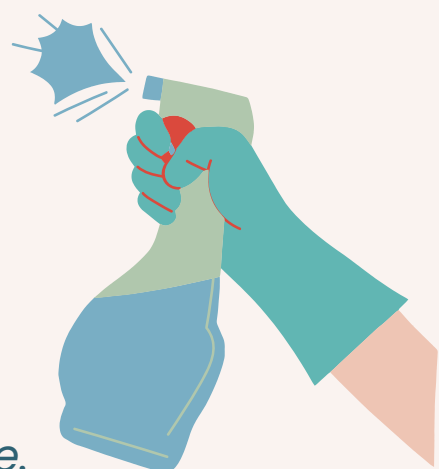
Room service is **no longer available**. You may order takeaway food at our restaurant and bring it to your room.



Room Cleaning

Room cleaning will be limited to none. Turn down service is no longer available.

Should need extra towels or amenities, please contact front office.



Laundry Service

Please put your personal laundry in laundry bag and place it outside your room.

Our housekeeping team will pick up your laundry and return it after 24 hrs hanged at your front door.



Wearing of Facemask

We highly encourage wearing your facemask at all times, especially at high foot traffic areas for protection. While if going around the Island, it is mandatory to wear your facemask.



In case of emergency

If you need to seek medical attention whether for viral symptoms or other medical care reasons, contact us or the following emergency hotlines for assistance.



Social Distancing

Always observe proper social distancing and other safety protocols in dining and public areas



Kindly disposed properly of your used personal protective equipment in designated trash bins provided in the room and in all public area.

Boracay Action Center – (036) 288-2720
 Ciriaco S. Tirol Hospital – (036) 288-3041
 Malay Municipal Risk Reduction Management Office –
 (036) 288-2743
COVID-19 Emergency Hotline –
09471574845 & 09989804904
 Boracay Red Cross – 288-2068
 Boracay Police Station – (036) 288-3036
 Boracay Philippine Coast Guard – (036) 288-6150
 Boracay Bureau of Fire Protection – (036) 288-4198